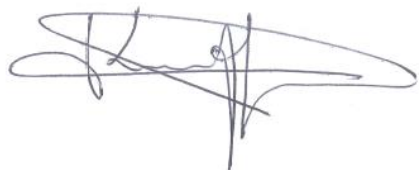


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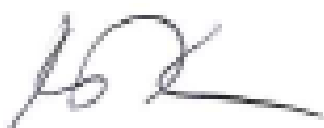
# QUALITY, ENVIRONMENTAL, HEALTH AND SAFETY POLICY

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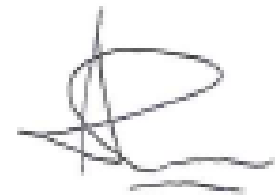
- *We strive for **excellence, leadership, sustainability and competitive advantages** through continuous improvement of our environmental, health, safety and quality performances and of the management of forest areas and the protection of biodiversity.*
- *We are committed to the **health and well-being** of our employees, subcontractors and visitors by creating and maintaining a secure environment.*
- *We are committed to **continuously increasing customer satisfaction**, this by both **the product and the service**. We manage our processes and, where necessary, **correct them in such a way that we meet the expectations of the customer**.*
- ***Continuous improvements** are an integral part of how we manage our processes and add the necessary competencies and resources.*
- *We use **management systems** that support this policy. We set quantifiable objectives each year, conduct audits, report the results, set an action plan for diagnosed abnormalities and evaluate the progress of the actions with an eye for risks and opportunities.*
- *We **inform** our employees and train them so that this policy is integrated in their work responsibility.*



*Guido Kuypers  
General Manager  
Norbord Genk Site*



*Karl Morris  
Senior Vice President  
European Operations*



*Alan McMeekin  
Vice President  
Finance and Operation Director*